

An Audience with the British & Irish Lions, 15 June 2021 FAQs

What is the dress code?

The dress code for the event is cocktail dress and business/lounge suits. We would like to encourage those who have club colours to wear these in support of the occasion.

Do I have to wear a mask?

As per the current Government of Jersey guidelines, whilst not seated, all guests and support staff must be wearing a mask and they will not be provided on site.

Do I have to bring my ticket on the night?

The tickets are electronic and we will accept both electronic or printed tickets at registration on the night, but you are encouraged to download your ticket onto your smartphone. You will be unable to enter into the event without showing your ticket, and may be asked to show proof of ticket throughout the evening when re-entering the venue.

Are tickets transferrable or are they personalised?

If you cannot attend the event, you can transfer your place to another person. Places can be transferred any time up to 72 hours prior to the event. Should you transfer your table place to another guest, then please contact us with their details and dietary requirements at: LionsRugby@jerseysport.je

Can I bring my child to the event?

This event is strictly for over-18 years only and you may be asked to present a formal proof of identification by our green-badged security.

What are the COVID-19 policies at the venue?

The event will be run as per the current Government of Jersey COVID-19 guidelines at the time. There will also be adequate sanitations throughout the event and all support staff will be wearing adequate PPE.

What is the cancellation policy?

If Jersey Sport has to cancel the event, our liability in the event of cancellation is limited to a full refund of the event fee only. Only the account holder can request cancellation of the table fee. The charge for cancelling your booking is:

- 14 days or more before the event - 20% discretionary administration fee applicable
- Less than 14 days before the event - No refund

Jersey Sport accepts no liability if an event is cancelled or postponed for reasons beyond our control resulting from an act of God, a force majeure, government or regulation change, fire, war, terrorist activity or civil commotion.

Is there parking at the event?

There is ample parking at the venue and there will be stewards directing you to the parking area.

Will carriages be provided at 11.30 pm?

Transport will not be provided for guests but there is ample parking on site and a member of staff will be able to provide you with local taxi providers, should this be required.

Can you provide meals for special dietary needs?

Our catering team is happy to accommodate and customise menus to meet all dietary needs.

Once we have confirmation of your booking, we will contact your table host to complete a pre-order form where they will be able to inform our catering team of any specific dietary requirements in advance.

The event is fully booked, is there a waiting list?

Bookings are subject to availability and therefore we cannot guarantee you a place at the event through any other means. In the event of all standard tables being sold, we will be setting up a waiting list, should more tables become available.

Will I be able to get my photograph taken with the British & Irish Lions?

Due to COVID-19 protocols and to minimise risk to the British & Irish Lions squad before their tour, there will be no meet and greet opportunities at this event.

**AN AUDIENCE WITH THE
BRITISH & IRISH LIONS**



Are there disabled facilities at the venue?

The venue has full disabled access, including a disabled toilet on the ground floor and also a lift.

Is there a cloakroom?

There are dedicated coat rails at the event, but Jersey Sport will not be held liable for any lost property and recommend that you take your coat to your table.

Do you accept cash at the event?

We will be accepting cash at the bar and for the raffle, but due to COVID-19 we do encourage contactless payments to reduce the risk of transmission whenever possible.

***If you have a question that has not been answered above, please contact us at:
LionsRugby@jerseysport.je***